

Government of Rajasthan
Department of Information Technology & Communication
IT Building, Yojana Bhawan, Jaipur

No. F5(333)/DoiT/Tech/08/1229

Dated: 30.3.2011

To,

All District Collectors (other than Alwar)

Sir,

This is regarding implementation of e-Sugam (Single Window). As per announcement of Hon'ble CM, the project is to be initiated at all tehsils and district headquarters by 31st March, 2011. More than 50% of the planned e-Sugam centres have been setup. e-Sugam single window centres have not been made operational at the remaining places mostly because of unavailability of hardware. The hardware may have reached by now or should be reaching shortly. You are requested to set up the e-Sugam centres and operationalize them quickly.

This is also to inform you that in Alwar district the CSC/e-Mitra centres have been combined with the single window e-Sugam centres, as a result of which Alwar district would not require any funds for manning this e-Sugam centres. The CSC, VLE/kiosk holder has been provided space in the Tehsil/Collectorate campus on a rent of Rs. 500/- per month and kiosks holders have been allowed to charge Rs. 10/- as processing fee and additional Rs. 10/- per application for covering the cost of printing and stationery of certificates etc. The hardware cost is also borne by the VLE/kiosks owner. This is a self sustaining finance model and has its advantages.

You may like to consider integrating the CSC/e-Mitra kiosks with e-Sugam single window. In that case, the hardware provided to you under the e-Sugam project can be used for backend processing by Tehsil/Collectorate staff. Alternatively, funds will be made available for manning these e-Sugam centres.

Yours sincerely,

27.2.11
(Sanjay Malhotra)
Secretary IT&C